WORKING WITH A PSO: ONE APPROACH

**Patient Safety and Quality Information**

**Information Triaged by Provider**

**Information Eligible to Become PSWP**
- Could improve safety, quality, or outcomes of health care; and
- Assembled or developed solely for reporting to PSO (not for other purposes)

**Information not Eligible to Become PSWP**
- Even though it could improve quality, safety, or outcomes of health care
- Even though it remains outside Provider’s PSES

**Provider PSES**
- Date and document incoming information upon entry
- Analyze or deliberate (protected without reporting to PSO) (3)
- **Option:** Remove incoming information before reporting to the PSO and then use it for another purpose (4)
- Prepare and report incoming information to PSO

**PSO PSES**
- Conduct all Patient Safety Activities required under the Act and Rule (6)
- Provide feedback and analysis to provider PSES
- Prepare data to submit to PSOPPC

**Feedback to provider by PSO is PSWP**

**Drop Out**

**Nonidentifiable Patient Safety Event Data**

**PSOPPC**

**NPSD**

**Abbreviations**
- PSO = Patient Safety Organization
- PSWP = Patient Safety Work Product
- PSES = Patient Safety Evaluation System
- PSOPPC = PSO Privacy Protection Center
- NPSD = Network of Patient Safety Databases

**Footnotes:**
1. Paragraph (2)(i) of the PSWP definition under the Patient Safety Rule (42 CFR§3.20) lists the types of information that are not eligible to become PSWP.
2. Never report to the PSO, as PSWP, originals of ineligible information. Only copies of ineligible information or information dropped out of the PSES can be reported to the PSO.
3. When analysis and deliberations are conducted in the PSES, PSWP protections will apply immediately; the drop-out provision does not apply.
4. The drop-out provision applies only to incoming information that has not yet been reported to a PSO. The provider must document the date and act of removing incoming information from the PSES.
5. The drop-out provision cannot be applied to information that has been actually or functionally reported.
6. See FAQ "What are ‘patient safety activities’?": 42 CFR § 3.20.